

**DECISION NOTICE**

Decision author and proposer: Lisa Lees/ Neil Evans

<b>Subject/ Title:</b>
<b>Resident and Victim Perceptions of Policing and Community Safety – permission to proceed with a procurement process.</b>

<b>Type of decision:</b>			
<b>Deputy Mayor’s decision</b>	<b>X</b>	<b>Chief Officer’s decision</b>	

In all cases this will need to be approved by the Director Police, Crime, Criminal Justice and Fire.

<p><b>The decision is that:</b></p> <p><b>It is approved that a compliant procurement process be commenced to identify service providers for the provision of survey(s) and analyses associated with ‘Resident and Victim Perceptions of Policing and Community Safety’.</b></p> <p><b>It has been agreed that a ‘lot’ approach will be used under the umbrella of a single process with three contracts that will each run for 3 years with an option to extend for 2 years (1+1) following an annual review of performance and delivery against clear milestones.</b></p> <p><b>The funding envelope identified for each lot is also agreed as identified:</b></p> <p><b>Lot 1 – Policing and Community Safety survey</b></p> <p><b>Proposed:</b> <b>£200,000 per annum envelope</b></p> <p><b>Total - £1,000,000 over five years</b></p> <p><b>Lot 2 – Victim survey (including the development and testing of several different approaches to tracking and assessing the experiences and perceptions of victims).</b></p> <p><b>Proposed:</b> <b>£200,000 - £240,000 per annum envelope to be made available to cover the development of a product range and ongoing fieldwork.</b></p>
---

**Total - £1,000,000 - £1,200,000 over five years**

**Lot 3 – Bespoke Analysis – to provide a number of research days/ to undertake in-depth analysis using data from the policing and community safety and victim surveys.**

**Proposed:  
£50,000 per annum envelope**

**Total - £250,000 over five years**

**Total value of all lots over five years:**

**In the range of £2,250,000 - £2,450,000**

**The reasons for the decision are:**

The contract to provide the Policing and Community Safety Survey commenced on 1st February 2019 and is currently in the plus one-year extension, that runs to the end of April 2023.

It is not possible to extend the existing contract further and it has been agreed that the survey will be re-commissioned, informed by a stakeholder engagement process, with a view to the new contract starting to allow an overlap between the current and new provider for the Policing and Community Safety survey, to prevent a discontinuity in the survey.

The contract to undertake the Victim Survey was with the same provider and ended in March 2022.

A survey management group considering the future provision of surveys has been meeting regularly with representatives from:

- GMCA Police and crime team
- GMCA Research team
- GMP
- GM Community safety managers representative
- GM Victim's commissioner
- GMCA Procurement

The engagement process took place over the July, August and early September 2022 with organisations as below:

- GMCA:
  - Extended Leadership network
  - Police, Fire and Crime team
  - Comms (GMS)

- Research team
- Older People
- Fire
- Strategy Team (linked to devolution trailblazer work)
- TfGM
- District Community Safety Managers and data staff
- MOPAC
- GMP
- Victim Resilience Forum

The purpose of the engagement process:

- Determine what other survey work is being undertaken or is planned to be undertaken that may relate to policing and community safety or victim satisfaction
- Identify any gaps and duplication in the current survey approach
- Identify opportunities for sharing survey results and benchmarking with other regions.

**Feedback on the process has been provided to the Deputy Mayor and Assistant Director for Police, Fire and Crime, following which the proposed approach was agreed.**

**Agreed procurement approach:**

Previously, the Policing and Community Safety and the Victim surveys have been commissioned separately and it is proposed that this would continue through a 'lot' approach.

The benefit of this approach would be that each of the 'lots' are advertised under the umbrella of a single specification and are linked in their delivery, albeit contracted separately.

One, or a combination of providers can bid for 'lots' and may be successful in being awarded one or more. There will be a requirement for all successful providers to work closely together.

**This decision will contribute to priorities of the Greater Manchester strategy in the following ways:**

Resident insights relating to how safe GM residents feel and the reasons, together with victim experiences of services is critical to ensuring services and interventions are effective.

**Procurement comments:**

Procurement colleagues have advised on a compliant route to market following extensive stakeholder engagement. Their advice has been followed throughout the process in order to manage a transparent and compliant procurement process.

**Financial comments:**

The funding for these contracts will be met from the Community Safety fund with the additional cost, estimated at a maximum of £310,000 per annum, met from the Deputy Mayors Investment Fund, which is available on a recurrent basis.  
The Victim's budget will also make a contribution of £20,000 per annum to accommodate GMP statutory reporting requirements.

**Legal comments:**

Following a compliant procurement process, legal contracts for the provision of services will be established accompanied by a robust contract monitoring process and annual reviews.

**Risk Assessment:**

Failure to understand the effectiveness of interventions risks not being able to judge the impact of the police and crime plan.

**Is safeguarding of children relevant and has this been considered:**

All contractors will be expected to have relevant safeguarding policies and procedures in place.

**Is safeguarding of vulnerable adults relevant and has this been considered:**

All contractors will be expected to have relevant safeguarding policies and procedures in place.

**Agreed by Director – Police, Crime, Criminal Justice and Fire**



Signed..... ..


Date...20<sup>th</sup> October 2022.....

**Agreed by GMCA Treasurer**

Signed 

**Date 21<sup>st</sup> October 2022**

**Agreed by Deputy Mayor**  
**Only required for a Deputy Mayor Decision on amounts of £50,000+**

Signed: ...  .....

**Date: ...24<sup>th</sup> October 2022.....**

**Contact Officer:**